



Bob Pro
bobpro.app

FOR ASSOCIATIONS AND CHARITIES

Your volunteers, without giving out a phone number

The committee, the volunteers, the rota, the premises and the AGM. In one place — and what is written there stays between you.



Address

bobpro.app

Who for

Charities, associations, volunteer groups

Version

September 2026

Screens

Real captures from the app

About this document

What Bob Pro does today for an association, screen by screen, and then what it does not do.

Every capture comes from the application itself, on a demonstration space of fifteen members — a food charity that runs weekly sessions and a collection drive. Nothing here is a mock-up.

1. The problem it solves
2. Six principles
3. Who is who
4. The channels
5. The week of sessions
6. Who is free, and bringing someone in
7. The venue and the gear
8. The AGM and the food drive
9. Who sees what
10. Your data, and the encryption
11. Up and running in five minutes
12. What Bob Pro does not replace
13. What we are building

In short

One space for the association, divided into channels. Each person only enters the ones they belong to. You sign up under a nickname: **no phone number, no email address**, and nobody needs your mobile to reach you. Messages and calls are **end-to-end encrypted**: neither we nor any host can read them.

1 The problem it solves

A committee of four, thirty-odd volunteers, and sessions to staff every week.

In most associations the organising lives in a mainstream messaging group. Everyone can see everyone else's phone number, including members who have never met. The committee's exchanges happen in a second group, the volunteers in a third, and you have to remember which one you are in. The rota, meanwhile, is a spreadsheet two people know how to open.

This is not carelessness: it is the only tool everybody already has. The trouble is that it was not built for this.

What Bob Pro replaces

Today	With Bob Pro
Three messaging groups, and everyone's number on display	One space for the association, divided into channels. People join by nickname.
A spreadsheet for the rota	Shifts with the number of people they need — and the gap shows.
"Who can come on Saturday?", asked again every week	Everyone ticks when they are free; the organisers use that to build the rota.
A notebook by the door for the PA system	Venue and gear booked by time slot, from a phone.
A shopping list for the drive, rewritten every time	Needs with numbers — twenty boxes, ten posters — and who is covering them.
A volunteer leaves: they keep the whole history	You remove them: the group key is renewed, they read nothing new.

The point that matters most

An association takes in people who do not know each other, and sometimes people in difficulty. Asking for a phone number just to enter the volunteers' group is asking a lot. On Bob Pro a nickname is enough — and it still works when someone changes phone.

2 Six principles

One space, several channels

The association is a single space. Inside: one channel for everyone, one for the committee, one for the volunteers.

Everyone sees what concerns them

A channel is readable only by its members. Volunteers do not read the committee's exchanges.

No phone number

You sign up under a nickname. No number, no email, no address book harvested.

End-to-end encrypted

Messages and calls are encrypted on the device. Nobody but the recipients can read them.

The words of the sector

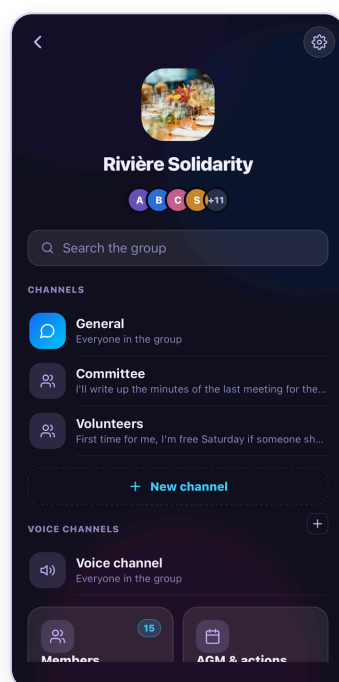
The app says "Members", "Shifts", "AGM & actions", "Venue & gear" — not "users" and "events".

Ready in five minutes

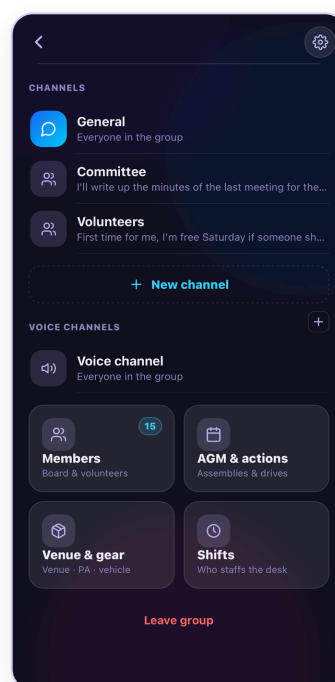
You pick the "Association" type: the channels, the roles and the tools are already there.

The association arrives already set up

When you create the group you choose its type. The "Association" type installs the channels, the committee roles and the four tools that go with them. You start from an organisation, not a blank page.



The association's space



Four tools, under the channels

3 Who is who

Three levels of access, so that it stays understandable: **owner**, **manager**, **member**. On top of those, labels you name yourself, with their colour — here, each person's place in the association.

Committee

Chair, vice-chair, secretary. **Manager** level.

- Create and rename channels
- Invite, remove, assign roles
- Open the sessions and the actions

Treasurer

A label of its own, at the same level as the committee.

- Prepares the accounts for the AGM
- Launches the drive and its needs

Bob Pro does not do the bookkeeping — see chapter 12.

Volunteer

The people who staff the sessions. **Member** level.

- Read and write in their channels
- Say when they are available
- Put themselves on a shift

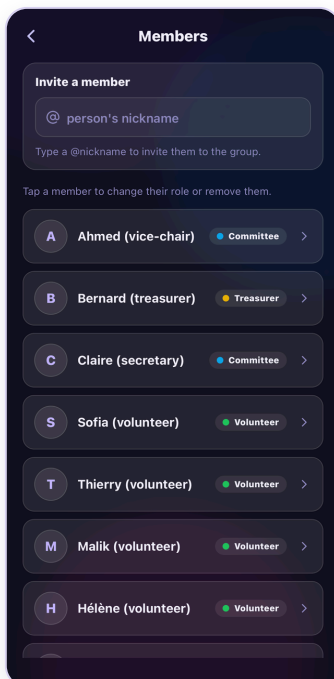
Does not see the committee channel.

Member

Subscription paid, no regular duty. **Member** level.

- Follows the announcements and the agenda
- Replies to the AGM invitation

Is not in the volunteers' channel unless added to it.



Fifteen members, committee first

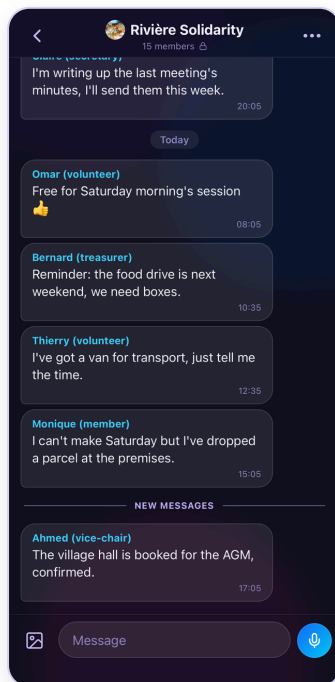
A detail that counts

The labels are read straight from the list, at a glance, without opening a profile. You can rename them, change their colour, add your own: "Drive lead", "Trustee", "Honorary member".

4 The channels

Three channels cover the life of an association. You add one when you need one.

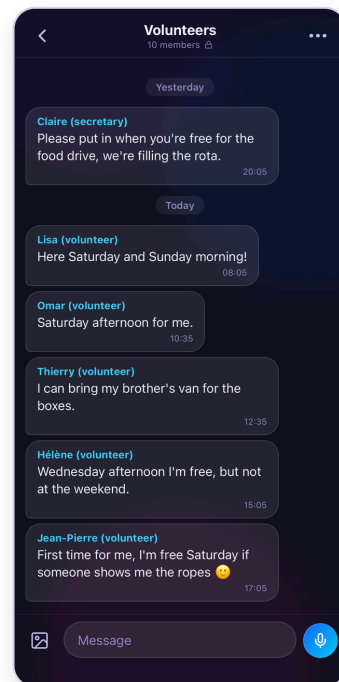
Channel	Who is in it	What is said there
General	Everyone	The announcements: the AGM date, this weekend's drive, a parcel left at the premises.
Committee	Chair, vice-chair, secretary, treasurer	The agenda, the accounts, the formal notice, the minutes.
Volunteers	The volunteers and the secretary	The ground: who is coming Saturday, who has a van, who is new.



General: the announcements



The committee, out of the way



The volunteers

A channel takes three seconds to create, can be renamed, reordered, and closed when it has served its purpose. You choose at creation who has access: the whole group, or a list of people. Beside the written channels sits a **voice channel** you walk into and out of, without making anyone's phone ring.

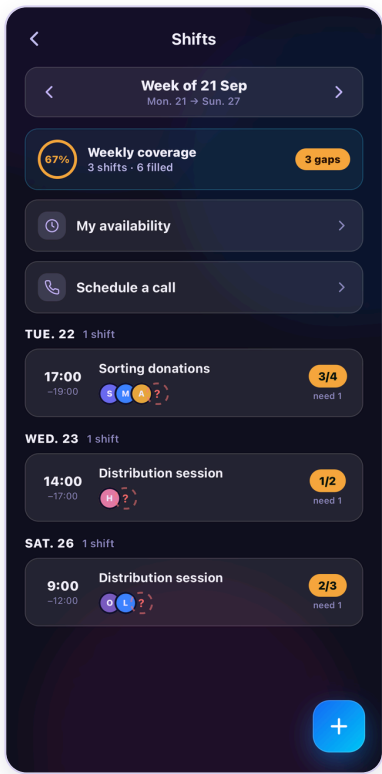
The committee channel is not secrecy, it is hygiene

Drafting a formal notice or a set of accounts in front of thirty people means never drafting anything. The committee channel does not exist to hide: it exists so that the general channel stays readable.

5 The week of sessions

A rota is worth nothing unless it shows what is missing.

Each shift carries a title, a time range, a role and a **number of people required**. The screen shows the week's coverage and, above all, how many gaps are left. That is what you look at on Monday morning.



67 % coverage, three gaps

What you see	What it means
3/4 · need 1	The shift is one person short. A volunteer can put themselves on it.
67 % · 3 gaps	The week's tally, at the top of the screen.
The round badges	Who is already on the shift. A dotted circle is an empty place.
Week of 21 Sep	You move forward and back a week at a time; a repeating shift is created once.

6 Who is free, and bringing someone in

The question that comes back every week — "who can make Saturday?" — is answered before it is asked. Everyone ticks their availability: seven days, three parts of the day. Under a shift that is short, the app lists **the people who said they were free at that time**. One tap and it is settled; nobody telephoned anybody.

WHO SEES AVAILABILITY

The managers, at the moment they fill a shift. It appears where it is useful: under the shift concerned.

WHO ENTERS IT

Each person for themselves, by tapping boxes. A minute a week, and no chasing.

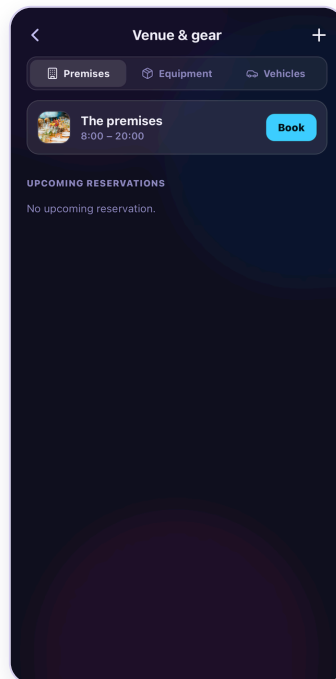
Bringing someone in

You invite them by their **nickname**. Bob Pro **has no directory**: you do not search for people in it, you add someone because you already know what they are called. That is the difference from a social network, and it is deliberate — nobody stumbles across you by chance.

On the other side, the invitation arrives with the name of the association and the name of the person inviting. Nothing opens until they accept; they can also refuse, or report.

7 The venue and the gear

Three families, one principle: a resource, opening hours, a quantity, and a booking by time slot. No more notebook by the door, no more "who has the PA?".



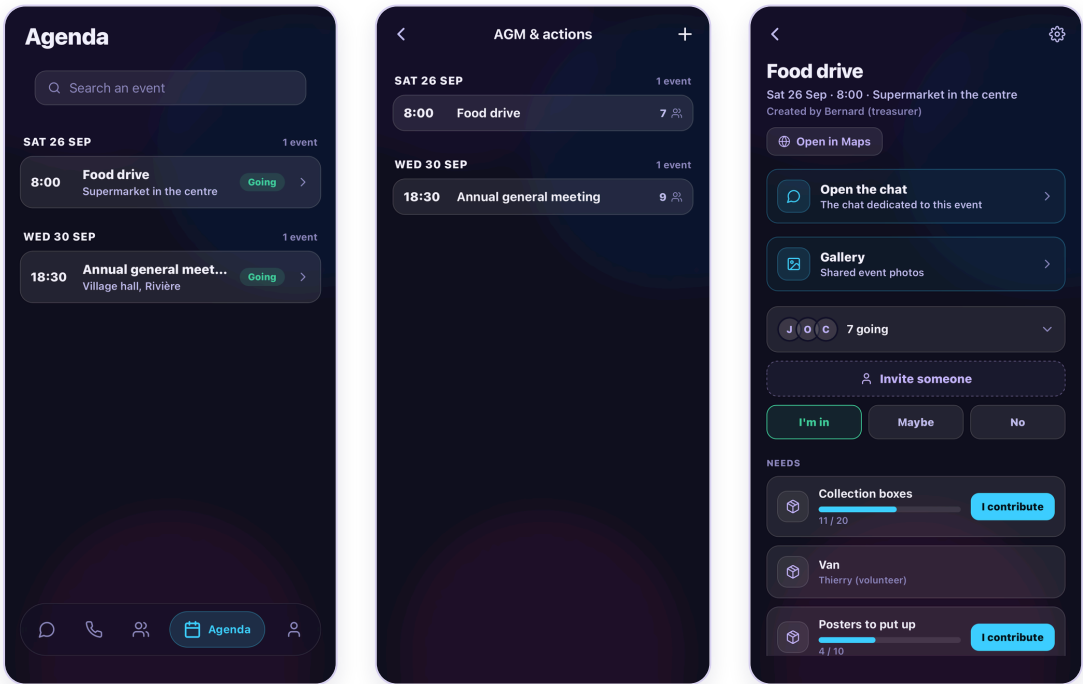
The premises, open 8 am to 8 pm

Family	Examples	Booking
Premises	The association's room, a hall lent by the council	By slot, within the opening hours you set.
Equipment	PA system, gazebo, tables, cash box	A dated loan, with the quantity available and a reminder the day before it is due back.
Vehicles	The van lent for the drive	By the hour. The quantity prevents double bookings.

Any member can book; only managers create a resource. An upcoming booking shows on the resource, with the name of whoever took it.

8 The AGM and the food drive

Everything with a date sits in one place.



The agenda, across your groups

And inside the association

The drive and its needs

An entry carries its place, its time, who created it, and three answers: I'm in, maybe, no. It also opens **its own chat** and **its own gallery** — the photos from the drive do not get lost in the general channel, and neither do the organising messages.

Needs: what is required, and who is covering it

This is the feature associations use most. An entry carries a list of needs with numbers: twenty collection boxes, a van, ten posters to put up around town. Each person says what they are bringing, the bar fills, and nobody asks twice.

The counting does itself

Eleven boxes out of twenty are promised, and the screen says by whom. Nobody keeps a list on the side, nobody chases the people who have already answered — and on the day, you know what is still missing.

9 Who sees what

Action	Committee	Treasurer	Volunteer	Member
Read the general channel	✓	✓	✓	✓
Read the committee channel	✓	✓	✗	✗
Read the volunteers' channel	if added	if added	✓	✗
Create or close a channel	✓	✓	✗	✗
Invite or remove someone	✓	✓	✗	✗

Assign a role	✓	✓	✗	✗
Create a shift	✓	✓	✗	✗
Put yourself on a shift	✓	✓	✓	✓
Say when you are free	✓	✓	✓	✓
Book the premises, the PA	✓	✓	✓	✓
Create a resource	✓	✓	✗	✗
Create an AGM or an action	✓	✓	✗	✗
Answer, or take on a need	✓	✓	✓	✓
Call someone in the group	✓	✓	✓	✓

✓ yes · ✗ no · "if added" = only if that person was added to the channel. Access is set channel by channel, not by role alone: two volunteers may well not be in the same channels.

10 Your data, and the encryption

What is encrypted, what is not, and what we do not know about you.

Data	Where it lives
Messages (text, photos, voice notes)	End-to-end encrypted. The server only stores unreadable material. We cannot read them, even if asked.
Calls	End-to-end encrypted. The key is computed by the two phones and never transmitted.
Titles of AGMs and actions, needs	Encrypted with the entry's own key: only the people invited can read them.
Bookings, shifts	Readable on the server: they are dates and quantities, not content.
Your identity	A nickname. No number, no email, no imported address book.

What encryption does not do

It protects the content, not the device. A phone left unlocked on a table is still a phone left unlocked on a table. Locking the device with a passcode remains the first barrier.

The backup key

At sign-up the app gives you a twenty-six character key. It is the **only** way to recover your account on another phone: we cannot regenerate it, because we do not know it. Write it down and keep it. That is the price of having no number and no email.

11 Up and running in five minutes

- 1 Install the app**
On the App Store or Google Play, "Bob Pro". Nothing to pay.
- 2 Choose a nickname**
No number, no email. The app tells you straight away whether it is free.
- 3 Put the backup key somewhere safe**
It is what lets you find your account again on a new phone. Nobody can regenerate it for you.
- 4 Create the group, "Association" type**
The channels, the roles and the tools arrive already set up. You rename whatever does not suit you.
- 5 Invite the committee**
By nickname, or by sharing the group's invite code. Everyone picks their own.
- 6 Lay out the week**
The shifts, the AGM date, the premises. The rest follows on its own.

The order that works best

Start with the committee — four people — for a week. Once the habit is there, invite the volunteers, then the members. Switching everyone over on the same day rarely goes well.

The cost

Every feature is **free during the launch**, with no payment method to enter. The app says so itself when you create your first group: "PRO will become paid, you will be told — no surprise charge."

12 What Bob Pro does not replace

Said plainly, so there is no misunderstanding when you decide.

- **It is not membership software.** No subscriptions, no gift-aid receipts, no export for the regulator. The member list in Bob Pro is the people in the group, not the official register.
- **It is not bookkeeping.** The treasurer announces the accounts here; they do not keep them here.
- **It is not a voting tool.** An AGM is organised and announced here; resolutions are voted elsewhere.
- **It is not a public website.** Everything is private, by invitation. To be found by a donor you still need a public page.
- **The shared document library is work in progress**, not a delivered feature.

Bob Pro handles daily life: who talks to whom, who staffs the session, who brings what, who has the PA. That is already what takes up most of the committee's time.

13 What we are building

With no date announced: we would rather ship than promise.

Group calls **SHIPPED**

A call started from a channel rings every one of its members — phone in a pocket included. Encrypted with the group key.

Shared documents **IN PROGRESS**

A library per group: constitution, minutes, posters. With access set by role.

Presence and "typing..." **SHIPPED**

You can see who is online and who is writing. Already in place.

Desktop dashboard **SHIPPED**

For the committee: shifts, resources and entries from a browser, with the backup key as the login.

Talking to us

By email

contact@bobpro.app

Seeing the app in motion

bobpro.app/en/videos.html — the getting-started film, in English.

Prepared in September 2026 from the version in production. The captures come from a demonstration space; no real person's data appears in them.