

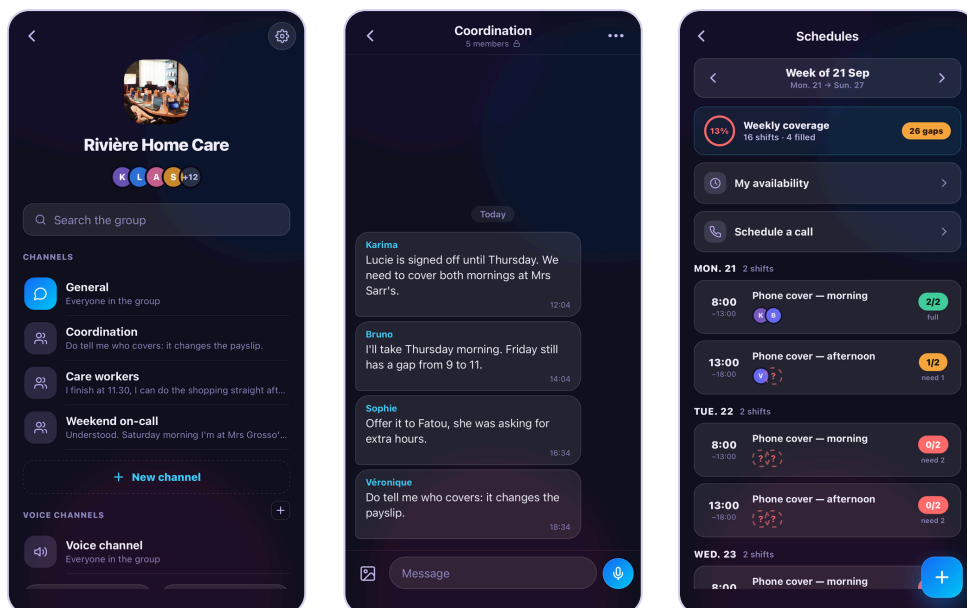


Bob Pro
bobpro.app

FOR HOME-CARE SERVICES

Your team, without giving out a phone number

The office, the care workers, the cover, the on-call weekend and the equipment. In one place — and what is written there stays between you.



Address

bobpro.app

Who for

Home-care and domiciliary services

Version

September 2026

Screens

Real captures from the app

About this document

What Bob Pro does today for a home-care company, screen by screen, and then what it does not do.

Every capture comes from the application itself, on a demonstration space of sixteen people: an office that coordinates, care workers out with clients. Nothing here is a mock-up.

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In short

One space for the company, divided into channels. Each person only enters the ones they belong to. You sign up under a nickname: **no phone number, no email address**, and nobody needs your mobile to reach you — calls happen inside the app. Messages and calls are **end-to-end encrypted**: neither we nor any host can read them.

1 The problem it solves

An office that coordinates, care workers in people's homes, and a schedule that moves every morning.

A care worker is signed off at seven in the morning: two visits to a dependent client have to be covered before nine. Today that is settled by phone, then in a mainstream group chat where everyone can see everyone's number — and where clients' names, addresses and door codes travel in clear.

This is not carelessness: it is the only tool everybody already has. The trouble is that it was not built for this.

What Bob Pro replaces

Today	With Bob Pro
A mainstream group chat, with everyone's mobile on display	A space for the company, divided into channels. People join by nickname.
Cover arranged by phone, with no trace	The coordination channel: who covered whom, written, dated, findable.
"Who is on call this weekend?"	An on-call channel — and the call happens inside the group.
A spreadsheet for the schedules	Shifts with the number of people required, and the gap shows.
A notebook for the car keys	Cars and equipment booked by slot, from a phone.
A care worker leaves: they keep the history	You remove them: the group key is renewed, they read nothing new.

The point that matters most

Your exchanges are about vulnerable people: their name, their address, the hours they are alone, sometimes their health. On Bob Pro those messages are encrypted on the device that sends them and decrypted on the device that receives them. The server only stores unreadable material.

2 Six principles

One space, several channels

The company is a single space. Inside: a general channel, one for coordination, one for the care workers, one for the on-call weekend.

Everyone sees what concerns them

A channel is readable only by its members. Care workers do not read the office's exchanges.

No phone number

You sign up under a nickname. No number, no email, no address book harvested.

End-to-end encrypted

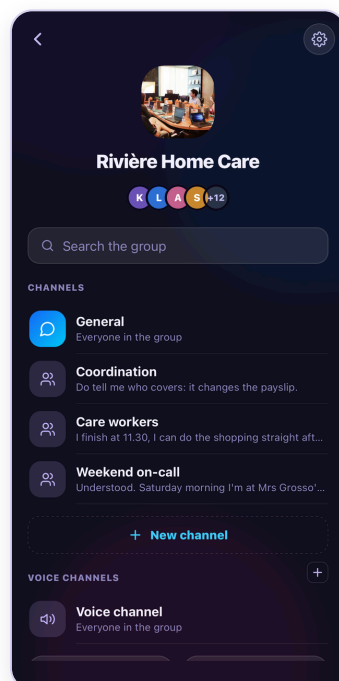
Messages and calls are encrypted on the device. Nobody but the recipients can read them.

The words of the trade

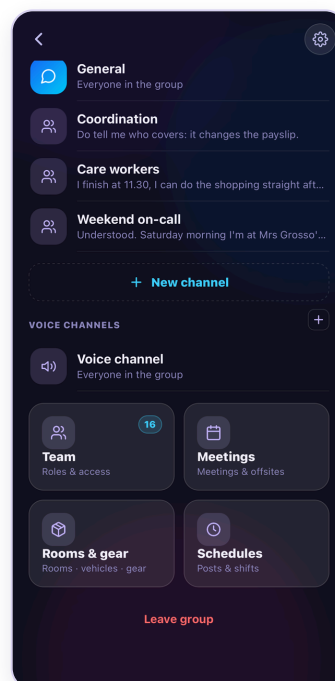
The app says "Team", "Schedules", "shifts" — not "users" and "events".

Ready in five minutes

You pick the "Company" type: the channels, the roles, the rooms and the cars are already there.



The company's space



Four tools, under the channels

3 Who is who in the company

Three levels of access only, so that it stays understandable. On top of those, labels you name yourself, with their colour — here, each person's trade.

Management

The director. **Manager** level.

- Creates and renames channels
- Invites, removes, assigns roles
- Sees everything that is scheduled

Coordination

The area leads. **Manager** level.

- Hold the schedule and the cover
- Create meetings and training
- Run the care workers' channel

Care workers

Care workers, home helps, handywork, escorting.
Member level.

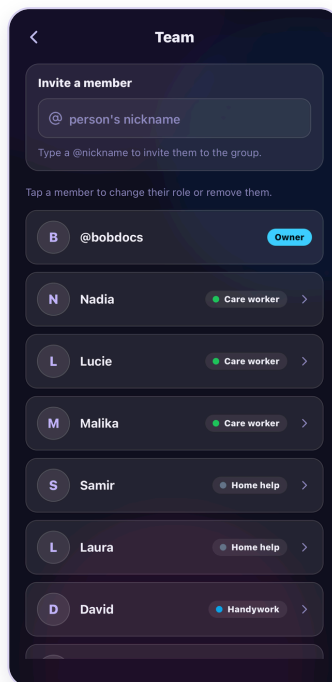
- Read and write in their channels
- Say when they are available
- Take a shift, sign up for training

Do not see the office's exchanges.

Admin

Payroll and contracts. **Member** level, in the coordination channel.

- Chases hours before payroll
- Follows who covered whom



Sixteen people, and each person's trade

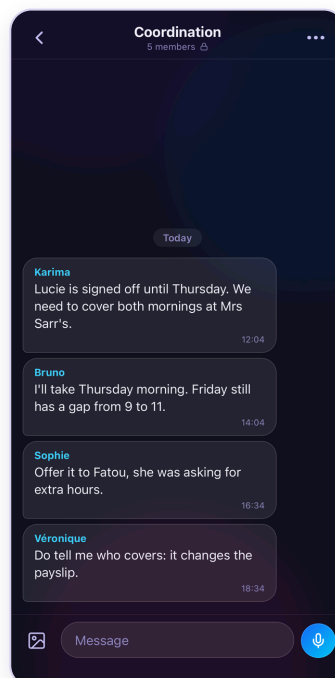
A detail that counts

The labels carry the trade — "Care worker", "Home help", "Handywork", "Escorting". The list reads at a glance, without opening a profile. You can rename them and change their colour.

4 The channels, and a morning of coordination

Four channels cover a company's week. The most frequent and most expensive case: a care worker is signed off.

Channel	Who is in it	What is said there
General	Everyone	Announcements: the meeting, a new client, hours to submit before payroll.
Coordination	Management, coordination, admin	Absences, cover, the gaps to fill.
Care workers	The care workers	The ground: a job that stopped working, a visit moved, a job finished.
Weekend on-call	Coordination and the volunteers	Who is on call, and how to reach them.



Seven in the morning: who covers what

What that changes

Six months later, you can find out who went to whose home, and when. That is not a detail: it is what you will be asked for if there is ever a dispute.

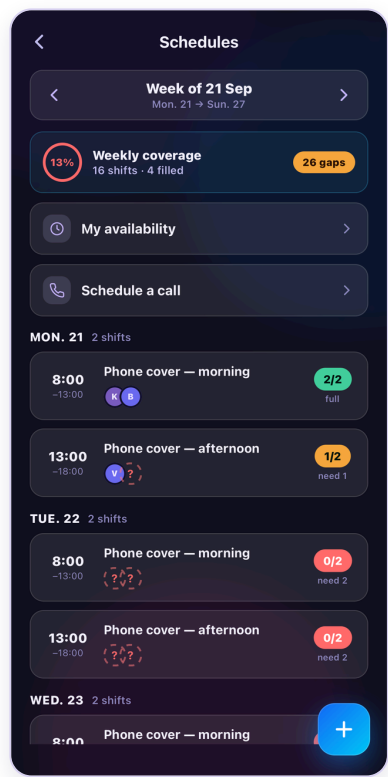
Being reachable at the weekend without giving out a personal number

This is the request care workers make most, and it is a fair one: giving out your mobile means giving it out for ever, to everyone, including after you leave. On Bob Pro the call happens **inside the app** — and a call started from the on-call channel **rings its members**, encrypted with the group key. The channel stays, its members change: nobody has to circulate a new number.

5 The schedule and the coverage

A schedule is worth nothing unless it shows what is missing.

Each shift carries a title, a time range, a role and a **number of people required**. The screen shows the week's coverage and, above all, how many gaps are left. That is what you look at on Monday morning.



13 % coverage, twenty-six gaps

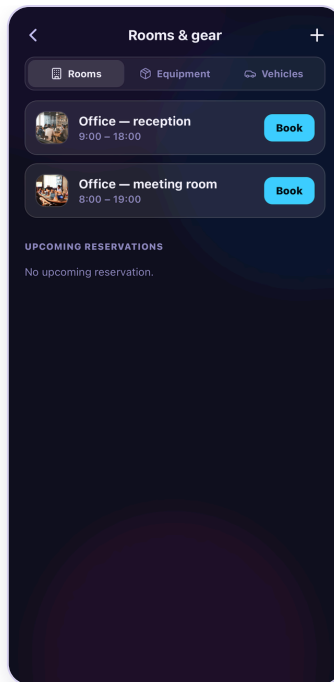
What you see	What it means
2/2 · full	The shift has the number of people it asks for.
1/2 · need 1	Someone is still needed. A member can put themselves on it.
26 gaps	The week's tally, at the top of the screen. A schedule laid out and not yet staffed looks exactly like this — and that is the point.
My availability	Everyone says when they can work: morning, midday, evening, day by day.

Shifts repeat

A daily phone-cover slot is created once and repeats. Saturday's on-call and Sunday's are two separate shifts — and a Sunday with nobody on it shows immediately.

6 Rooms, cars, equipment

Three families, one principle: a resource, opening hours, a quantity, and a booking by slot. No more notebook at reception, no more "who took the car?".



The two offices, with their hours

Family	Examples	Booking
Rooms	Meeting room, reception	By slot, within the opening hours you set.
Vehicles	The company car	By the hour. The quantity prevents double bookings.
Equipment	Drill, stepladder, screws	A loan, with the quantity available.

7 Who sees what

Action	Management	Coordination	Care worker	Admin
Read the general channel	✓	✓	✓	✓
Read the coordination channel	✓	✓	✗	✓
Read the care workers' channel	✓	✓	✓	✗
Create or close a channel	✓	✓	✗	✗
Invite or remove someone	✓	✓	✗	✗
Create a shift	✓	✓	✗	✗
Put yourself on a shift	✓	✓	✓	✓
Say when you are available	✓	✓	✓	✓
Book a car, a room	✓	✓	✓	✓
Create a resource	✓	✓	✗	✗
Create a meeting	✓	✓	✗	✗
Call a channel, or one person	✓	✓	✓	✓

✓ yes · ✗ no. A care worker is only invited to the channels that concern them: access is set channel by channel, not by role alone.

8 Your data, and the encryption

What is encrypted, what is not, and what we do not know about you.

Data	Where it lives
Messages (text, photos, voice notes)	End-to-end encrypted. The server only stores unreadable material. We cannot read them, even if asked.
Calls	End-to-end encrypted, one to one and for a whole channel alike.
Meeting titles, needs	Encrypted with the entry's own key: only the people invited can read them.
Bookings, shifts	Readable on the server: dates and quantities, not content.
Your identity	A nickname. No number, no email, no imported address book.

What that means in practice

A client's name, their address, their door code, written in a channel: those sentences leave the phone encrypted and exist in clear only on the recipients' devices.

What encryption does not do

It protects the content, not the device. A phone left unlocked on a table is still a phone left unlocked on a table. Locking the device with a passcode remains the first barrier.

When someone leaves

You remove them from the group: the group key is renewed, and they can no longer read what is written afterwards. What they already received stays on their phone — like any message received, here as anywhere.

9 Up and running in five minutes

- 1 Install the app**
On the App Store or Google Play, "Bob Pro". Nothing to pay.
- 2 Choose a nickname**
No number, no email. The app tells you straight away whether it is free.
- 3 Put the backup key somewhere safe**
It is what lets you find your account again on a new phone.
- 4 Create the group, "Company" type**
The channels, the roles and the resources arrive already set up.
- 5 Invite the team**
By nickname, or by sharing the group's invite code.
- 6 Lay out the week**
The cover shifts, the monthly meeting, the two cars. The rest follows on its own.

The order that works best

Start with coordination — three or four people — for a week. Once the office has the habit, invite the care workers. Switching everyone over on the same day rarely goes well.

The cost

Every feature is **free during the launch**, with no payment method to enter. The app says so itself: "PRO will become paid, you will be told — no surprise charge."

10 What Bob Pro does not replace

Said plainly, so there is no misunderstanding when you decide.

- **It is not care-management software.** No clock-in at the client's home, no export to payroll, no invoicing.
- **It is not a client record.** No care plan, no structured health data, no link to the local authority.
- **It is not a recruitment tool**, even though an open day organises very well in it.
- **It is not an intranet.** The shared document library is work in progress, not a delivered feature.

Bob Pro handles daily life: who talks to whom, who covers whom, who comes when, who takes the car. That is already what costs the office the most time.

11 What we are building

With no date announced: we would rather ship than promise.

Group calls **SHIPPED**

A call started from the coordination channel rings the whole of coordination: Monday's meeting without anyone travelling. Encrypted with the group key.

Shared documents **IN PROGRESS**

A library per group: protocols, job descriptions, minutes. With access set by role.

Presence and "typing..." **SHIPPED**

You can see who is online and who is writing. Already in place.

Desktop dashboard **SHIPPED**

For the office: schedule, resources and entries from a browser, with the backup key as the login.

Talking to us

By email

contact@bobpro.app

Seeing the app in motion

bobpro.app/en/videos.html — the getting-started film, in English.

Prepared in September 2026 from the version in production. The captures come from a demonstration space; no real person's data appears in them.